



Advantage Customer Agreement

The Advantage Customer Agreement ("AC Agreement"), which includes the terms of the agreement with FreeLife, is between the Advantage Customer (referred to as "Advantage Customer" or "I" or "me") and FreeLife International, Inc., a Connecticut corporation, (referred to as "FreeLife").

- 1. THE AGREEMENT:** I am enrolling as a FreeLife Advantage Customer and I agree to purchase FreeLife products totaling at least the FreeLife Points ("FP") specified for the backup order I selected on the front of this AC Agreement by the 20th of each month (35 FP is the monthly minimum for a Marketing Executive and 15 is the minimum for a Customer) to qualify for the Advantage Customer Program). I authorize FreeLife to ship the order designated on the front of this Agreement for any month in which my FreeLife Personal Points does not equal or exceed the FP total designated in the backup order selected. I acknowledge that to avoid receiving an Advantage order, I must place my order no later than the 20th of each month (not including my first month of enrollment) or I may skip my order no later than the 20th of each month by contacting Customer Care or by entering the request online. I further acknowledge that FreeLife is under no obligation to ship any products if my authorized accounts are overdrawn or closed or cannot be charged for any reason. As an Advantage Customer, I am entitled to purchase any FreeLife products at approximately 30% below the suggested retail prices.
- 2. ADVANTAGE CUSTOMER PROGRAM SUBSTITUTIONS:** In the event that any product I have selected becomes unavailable, or if the FP for any products I have selected is reduced, I authorize FreeLife to substitute another product or products of equal or greater value to ensure that I meet my FP commitment. I further authorize FreeLife to charge my account for any price differential for the substituted product(s). If I am not satisfied with the substitute product(s), I may return it for an exchange and authorize FreeLife to credit or charge my account for any price differential.
- 3. PAYMENT AUTHORIZATION:** I authorize FreeLife to withdraw payment for my Advantage Customer order(s) from my credit card identified on the front of this AC Agreement or from the bank account provided to FreeLife. FreeLife is authorized to withdraw payment equal only to the amount of the products, applicable sales tax, and shipping and handling of products that I order (including Advantage orders). I agree to pay a \$25.00 service fee in the event a check, debit, or charge is returned for any reason. I shall hold FreeLife harmless for all special or consequential damages, whether direct or indirect, resulting from any wrongful debit or charge to my account.
- 4. CHANGES:** Changes to your Advantage Customer order selections, method of payments, or the authorized amount, can be submitted to FreeLife in writing, email or by calling 877.95.GOCHI (46244). If more than one AC Agreement has been submitted, the most recent AC Agreement will supersede all previous AC Agreements. FreeLife reserves the right to change its prices or FP allocations without notice.
- 5. NO RIGHT TO RESELL:** I understand that as a FreeLife Advantage Customer, I am not authorized to resell FreeLife products and I shall not participate in the FreeLife Compensation Plan. If I wish to resell FreeLife products and/or participate in the Compensation Plan, I must first become an Independent FreeLife Marketing Executive.
- 6. TERM:** This AC Agreement will remain in effect until I; (i) elect to change my order status with FreeLife by either submitting a new signed AC Agreement or by contacting Customer Care; or (ii) send to FreeLife, my written cancellation as set forth above. FreeLife reserves the right to cancel this AC Agreement at any time if my account has insufficient funds to pay for my orders.
- 7. CUSTOMER SATISFACTION GUARANTEE:** If for any reason a Customer is dissatisfied with any FreeLife product, he or she may return that product to FreeLife or the Marketing Executive from whom they purchased the product and request an exchange or credit on the FreeLife Customer's account for the amount of the purchase price of the product, (less shipping and handling) if requested within 60 days from the date of purchase. If the Customer does not desire to exchange products, the Customer may request a refund based on the purchase price (less shipping and handling). This request must be made in writing and include a copy of the invoice from FreeLife.
- 8. CANCELLATION:** I acknowledge that I may cancel this AC Agreement for any reason at any time by submitting written notice to FreeLife. Such notice must include my original signature, printed name, address, and FreeLife ID number. Written cancellations will be effective upon receipt by FreeLife. Cancellation notices with your signature must be mailed to: FreeLife International, Inc., 4950 S. 48th Street, Phoenix, AZ 85040; faxed to 602.333.4UME (4863); or your notice with your signature may be scanned and e-mailed to cs@FreeLife.com. FreeLife must receive cancellations by the 20th of the month to avoid processing and charges for Advantage Customer order in that month. If a cancellation is received after the 20th of the month, any authorized Advantage Customer order will be shipped and the cancellation will become effective in the following month.